**Community Care Service Voucher for the Elderly promotion video**

Thank you for your time, Ada

You are working at a day care centre for the elderly

and have frequent contact with frail elderly persons and their carers

Would you please share with us about your work?

With an ageing population in Hong Kong

The government has allocated additional resources

to provide various community care services for elderly persons and their carers

to help them age in place

Our centre is one of the Recognised Service Providers which have joined

the Pilot Scheme on Community Care Service Voucher for the Elderly

Taking care of frail elderly persons is not easy at all

Carers do have much pressure

Just like Mrs Chan

She had been allocated a placement in a day care centre for the elderly

However, she felt tired going to the centre too often

And she rarely does rehabilitation exercise at home

Mum! I was so busy today

So I came home late

I’m not cooking tonight

I bought you takeaway food instead

Your have so much work

but you still rush back home to buy me dinner

Sometimes

you have to get back to work after I’ve finished the meal

I'm so sorry

Don't say that

Mom!

Do you remember that I will bring you to medical follow-up tomorrow?

You are so busy. I’d rather not go

You can’t miss the medical appointment

I’ve already applied for leave

Also for Granny Li

Sorry, Mabel

I have to quit

I want to spare more time to take care of my mum

Mum!

You’ve already made 20 to 30 calls today

What’s the matter?

Let me help you

What are you looking for?

Why don’t you eat?

Have some, please

Someone is scolding me

Someone is scolding you?

Granny Li is suffering from dementia

Although a foreign domestic helper is taking care of her

her emotions and behavioural problems are still difficult to handle

Her daughter had thought of sending her to a residential care home for the elderly

But she didn’t do so

Mum!

I’ve quitted my job to look after you

I’ve done all I can

I don’t know what else I can do for you

What happened next?

What happened to the two grannies afterward?

The two grannies finally used the Community Care Service Voucher

and received the community care services that suit their needs

Guess what soup is it?

Mrs Chan is using the ‘mixed-mode’ voucher service

Apart from home care service

she is entitled to enjoy the day care services as well

As for Li

her family members chose a day care centre with cognitive training for her

After receiving training

Li’s emotion has become more stable

and her behaviour has improved, too

Your efforts paid off

Mother-in-law has improved a lot

The day care centre also provides training to carers on care skills

When Li is in need

the centre can also arrange residential respite service for her

You should be relieved now

and able to concentrate on your work?

The Social Welfare Department will invite

the frail elderly persons on the Central Waiting List for Subsidised Long Term Care Services

to join the Pilot Scheme

The Pilot Scheme adopts the ‘money-following-the-user’ and ‘affordable users pay’ principles

to subsidise eligible elderly persons

according to their individual needs

to select suitable Recognised Service Providers and service modes,

including day care service, home care service

or a mixture of the two service modes,

Elderly persons can choose different voucher values

to purchase community care services that suit their needs

such as rehabilitation exercise, nursing care, personal care and residential respite services

Professional staff members in the Recognised Service Providers include

social workers, physiotherapists, occupational therapists and nurses

The team will work out individual care plans and provide care services for elderly persons

according to their needs

The Pilot Scheme not only provides better support to elderly persons to help them age in place

but also reduces carers’ stress

and allows them to have more free time

When the stress of both parties is relieved

their relationship will also improve

The best part of my job

is to see elderly persons being able to live in a familiar environment

The Pilot Scheme

offers better support to help elderly persons age in place

and reduces their carers’ stress

They can have a more happy life!

The following is interview with Madam LEUNG (real-life character of Mrs CHAN)

I am very happy here

I am so happy

The staff here cares about me

They are very nice

Madam CHE and Ms LEUNG (real-life characters of Madam LI and her daughter) are singing while walking : People separated by many mountains

If elderly persons or their carers would like to know more about the Pilot Scheme

they may visit the homepage of the Social Welfare Department

or call the Community Care Service Voucher Office at 3107 3013 for enquiries

SWD website [www.swd.gov.hk](http://www.swd.gov.hk) and SWD Elderly Information website [www.elderlyinfo.swd.gov.hk](http://www.elderlyinfo.swd.gov.hk)

Community Care Service Voucher Office enquiry time : Monday to Friday 9:30 am to 1:00 pm and 2:30 pm to 5:00 pm, except public holidays